



875 Stanton Road  
Burlingame, CA 94010-1403  
Phone (650) 552-2300  
Fax (650) 259-8750

**The ABX Commitment to Customer Satisfaction, a message from Paul Leininger, ABX's President and Owner to ABX's Customers**

As President and CEO of ABX Engineering I want to take a moment and thank our customers, as well as express to our future customers, the ABX team's commitment to customer satisfaction.

We founded ABX in 1980. Originally as a component distributor, we saw a need for high quality manufacturing services to support the materials management programs we provided to our clients. What started in a small building with only a few employees quickly grew and soon we purchased our first building.

From the early days our plan was always to be hopefully better than the competition. To offer the best possible quality and customer support that would create long term relationships and referrals to grow our business. We parlayed our success with investment in additional production space, the best of available technology and equipment and of course the people to make it all happen. We built a strong infrastructure, gaining certifications in ISO-9001:2015, ISO-13485, AS9100D, IPC 610, J-STD and approval to build TUV products. We put the programs and procedures in place to provide ITAR compliance when required. We invested in RoHS (lead free) production capabilities in 2000, long before it became a popular production requirement.

We continue to invest in the future of "Made in America" electronic manufacturing. Our commitment to the investment in our production capacity allows our clients to use their capital for engineering, development and marketing of their "American developed and manufactured products." We are proud to have helped our clients produce products that save lives, and to provide tools for break through scientific research to better mankind.

Thank you so much for your business, for allowing ABX to be a part of your success. The ABX team is committed to your future success. I encourage you please feel free to contact me, we welcome your feedback and are committed to you full satisfaction in the services we provide.

Sincerely,

A handwritten signature in blue ink that reads "Paul Leininger". The signature is fluid and cursive.

Paul Leininger  
President and Owner  
ABX Engineering  
[www.abxengineering.com](http://www.abxengineering.com)